

### **COVID-19: What to Expect When Coming to Boho Hair Studio & Day Spa (Boho)**

1. Due to capacity limits and lack of extra space, clients should remain in their car when they arrive at Boho until they are called to come inside.
2. All those who enter Boho will be required to use hand sanitizer. Those who enter will be asked to remove any gloves they are wearing.
3. All those over 2 years old who enter Boho will be required to wear a mask or cloth face covering over their nose and mouth the entire time (exceptions can be made for those who have medical conditions or disabilities that prevent them from safely wearing a face covering).
4. All those who enter Boho will be required to have their temperature taken (non-touch) and sign a waiver.
5. Social distance of at least 6-ft. should be maintained between non-household individuals except at the time services are being performed.
6. Shared items (e.g., magazines) and coffee service will not be available. Clients should not bring food into Boho and should limit their number of personal items. Personal items will have designated storage areas and bottled water will be available for free.
7. Clients should come to Boho alone. Additional visitors will not be allowed due to capacity limits. If children who are not old enough to come in alone are scheduled for services, one parent may come in with one child and must maintain social distance from worker. Parents should make arrangements for someone to stay outside with other children until it is their turn.
8. If a client has any COVID-19 symptoms such as cough, shortness of breath or difficulty breathing, fever, chills, muscle pain, sore throat, or new loss of taste or smell, if they have a suspected or confirmed case of COVID-19, or if they have been in contact with someone within the last 14 day who has a suspected or confirmed case of COVID-19, they should cancel their appointment. If a client has COVID-19 symptoms, they should wait to enter premises until they have had no fever for at least 72 hours, other symptoms have improved, and at least 10 days have passed since their symptoms first appeared.
9. Credit/debit card transactions will not require a signature. Cash will be accepted, but card payments are preferred.
10. Clients should ask for assistance when purchasing products. Service providers will be happy to take products from the shelves for clients.